

QUICK REFERENCE GUIDE - VT

Subject	Information
Vermont Marketplace Products – Individual and Small Group	<ul style="list-style-type: none"> • MVP VT Vitality – Standard plan • MVP VT Vitality Plus – Non Standard plan • MVP VT Vitality Plus HDHP – Non Standard plan • MVP Secure (Catastrophic Plan) – Standard plan • Access to MVP’s HMO Network, no special network rules • All products in VT are offered on the Marketplace. Non-Marketplace products don’t exist.
New York Marketplace Products – Individual and Small Group & New York Non-Marketplace Products – Individual	<ul style="list-style-type: none"> • MVP Premier – Standard plan • MVP Premier Plus – Non Standard plan • MVP Premier Plus HDHP – Non Standard plan • MVP Secure (Catastrophic Plan) – Marketplace only • Special Network Rules Apply – Cannot access care outside of NY
New York Non-Marketplace Products – Small Group	<ul style="list-style-type: none"> • MVP Liberty – Access to MVP’s EPO network • HQNet – Limited to HealthQuest providers in Mid-Hudson Valley • Healthy New York – Access to MVP’s HMO network • MVP Liberty and Healthy NY may access care outside of NY
Provider Network	<ul style="list-style-type: none"> • VT providers may not see NY members enrolled in an Individual or Non-Marketplace product or a small group Marketplace product • Small Group Non-Marketplace products (MVP Liberty and Healthy New York) can access VT providers who are contracted with EPO/PPO • Providers should check the MVP provider search tool to determine network participation at www.mvphealthcare.com and click on <i>Find a Doctor</i> (pg. 3).
ID cards	<ul style="list-style-type: none"> • Members’ products will show on the front of the card • Cost share information will not be on the card at this time primarily because most plans are subject to a deductible. • NY Marketplace members will have a Rate/Network Indicator on the back of the card to determine the network the member has access to. This information can be used on the provider search tool to determine participation. • Sample ID cards can also be found in Section 3 – MVP Plan Type of the <i>Provider Resource Manual</i> located at www.mvphealthcare.com. Log in and click <i>Online Resources</i>.
Benefits & Eligibility	<ul style="list-style-type: none"> • There is no change in how to check a member’s eligibility and benefits. • Go to www.mvphealthcare.com/providers to log in and click <i>Patient Eligibility</i>. • Call MVP’s Customer Care Center at the number on the back of the member’s ID card.

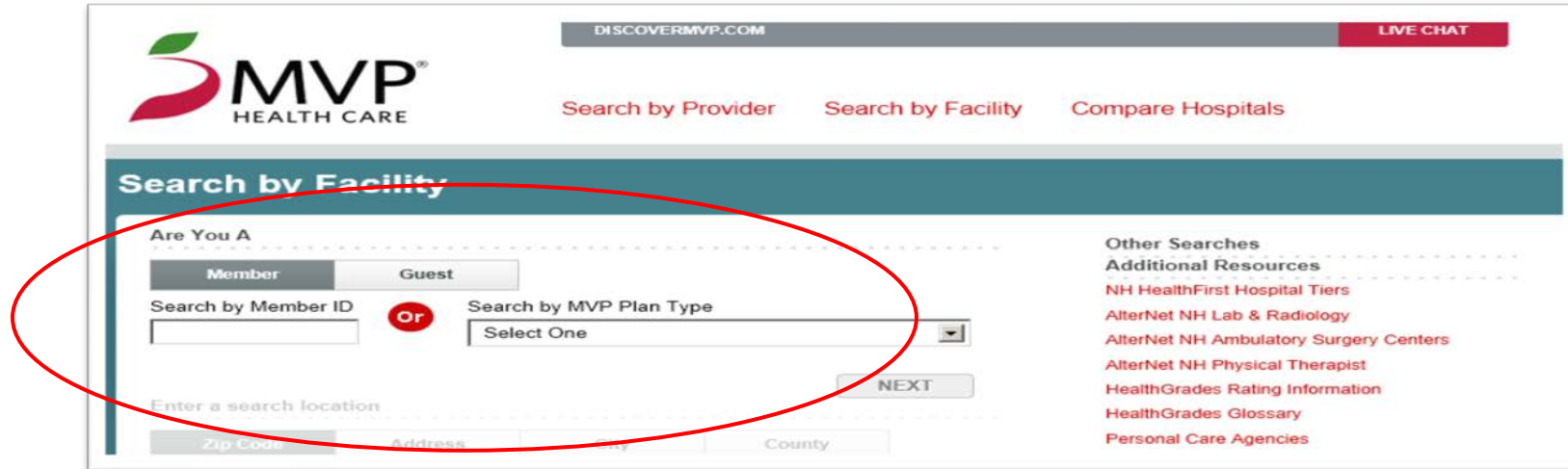
QUICK REFERENCE GUIDE - VT

Subject	Information
Members in Arrears (subsidized)	<ul style="list-style-type: none"> • Members will remain eligible for 90 days after not paying their premiums. • Members will still show eligible on MVP’s website for the 90 day period. • After 30 days in arrears, the website will show the member is in the arrears. • Claims will pay dates of service for first 30 days that the member is in arrears. • Claims for dates of service 31-90 will be held by MVP. • After 90 days of nonpayment, members will become ineligible and all claims should be billed directly to the member.
Members in Arrears (non subsidized)	<ul style="list-style-type: none"> • Members will remain eligible for first 30 days after not paying premiums. • Members will show as eligible during the first 30 days of being delinquent. • After 30 days of being delinquent, the member will become ineligible with MVP. • Claims will continue to pay for members who are delinquent during the 30 day time period.
Claims	<ul style="list-style-type: none"> • There is no change in how a provider should submit a claim for members enrolled in Marketplace products with MVP.
Authorizations	<ul style="list-style-type: none"> • There is no change in how to obtain authorizations for Marketplace members. • The NY <i>UM Policy Guide</i> will be updated with Marketplace and requirements. • Current MVP members who enroll in Marketplace products will not have existing authorizations transferred to their new Marketplace products. Providers should resubmit for prior authorizations in this situation.
Prescriptions	<ul style="list-style-type: none"> • The Marketplace formulary is a 3-Tier structured formulary that is significantly different than MVP’s existing Commercial formulary. • Individual plans do not have mail order pharmacy and can only purchase a 30 day supply at a retail pharmacy. • Small Group plans have a 2.5x retail copay • Pharmacy Prior Authorizations will transfer when an: <ul style="list-style-type: none"> ○ Existing Commercial MVP member enrolls in a Marketplace product ○ Existing Marketplace member changes to a new Marketplace product ○ Existing Marketplace member enrolls in a Commercial product

QUICK REFERENCE GUIDE - VT

MVP Provider Search Tool

- Two Options:
 - a. Click on the **Member** tab: Enter member's ID or choose their plan from the drop down:



DISCOVERMVP.COM LIVE CHAT

MVP HEALTH CARE Search by Provider Search by Facility Compare Hospitals

Search by Facility

Are You A

Search by Member ID Or Search by MVP Plan Type

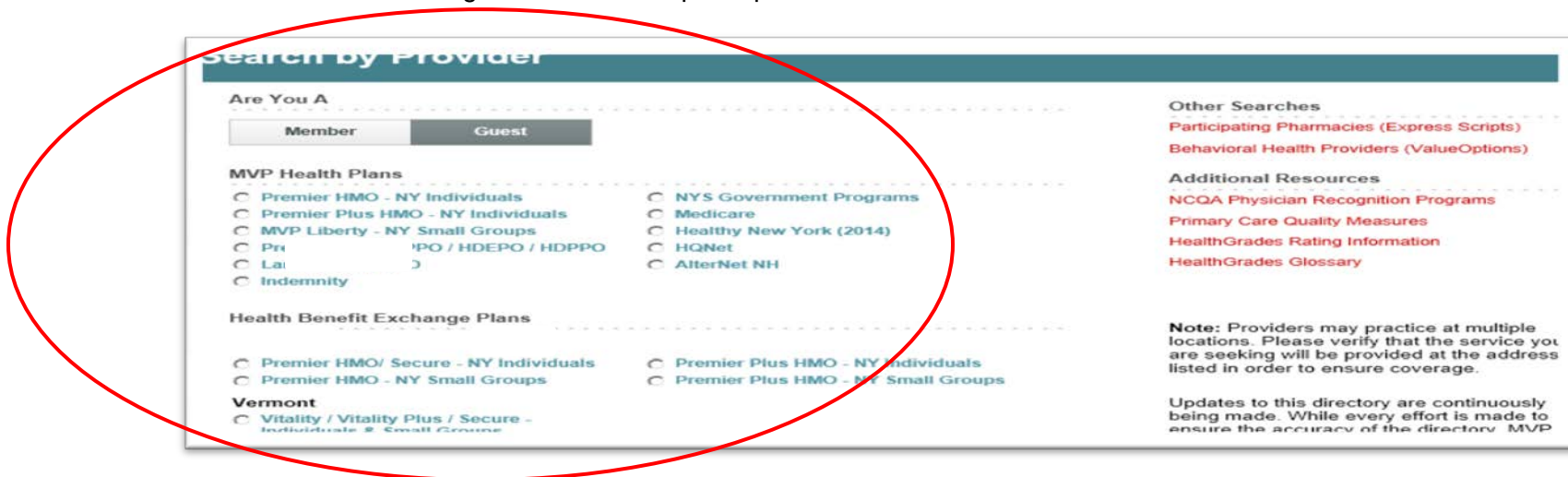
Enter a search location

Other Searches

Additional Resources

- [NH HealthFirst Hospital Tiers](#)
- [AlterNet NH Lab & Radiology](#)
- [AlterNet NH Ambulatory Surgery Centers](#)
- [AlterNet NH Physical Therapist](#)
- [HealthGrades Rating Information](#)
- [HealthGrades Glossary](#)
- [Personal Care Agencies](#)

- b. Click on the **Guest** tab: Choose the product you are trying to determine your participation for.
 - i. MVP Health plan = Non-Marketplace products
 - ii. Health Benefit Exchange Plans = Marketplace products



Search by Provider

Are You A

MVP Health Plans

- Premier HMO - NY Individuals
- Premier Plus HMO - NY Individuals
- MVP Liberty - NY Small Groups
- Pri HPO / HDEPO / HDPPPO
- Lai
- Indemnity
- NYS Government Programs
- Medicare
- Healthy New York (2014)
- HQNet
- AlterNet NH

Health Benefit Exchange Plans

- Premier HMO/ Secure - NY Individuals
- Premier HMO - NY Small Groups
- Premier Plus HMO - NY Individuals
- Premier Plus HMO - NY Small Groups

Vermont

- Vitality / Vitality Plus / Secure - Individuals & Small Groups

Other Searches

- [Participating Pharmacies \(Express Scripts\)](#)
- [Behavioral Health Providers \(ValueOptions\)](#)

Additional Resources

- [NCQA Physician Recognition Programs](#)
- [Primary Care Quality Measures](#)
- [HealthGrades Rating Information](#)
- [HealthGrades Glossary](#)

Note: Providers may practice at multiple locations. Please verify that the service you are seeking will be provided at the address listed in order to ensure coverage.

Updates to this directory are continuously being made. While every effort is made to ensure the accuracy of the directory MVP